THE SECURITY BEACON

2012 ASIS BOSTON CHAPTER LEADERSHIP

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It's All in the Wrist: Improving Patient Safety with Bar Code Wristbands

Continued from the February 2012 issue of The Security Beacon

Last month, ASIS Boston members learned about the trend towards using bar coded patient wristbands to improve safety and quality of care in medical centers while meeting industry mandates. In this article, we continue examining the value of these identifiers in increasing productivity, reducing errors, and providing more focused patient care.

Properly Formatted Wristbands Meet Joint Commission Requirements

Bar coded wristbands provide a convenient way to comply with the National Patient Safety Goal (NPSG) to "Improve the accuracy of patient identification," which The Joint Commission has included in its goals annually since 2003. Compliance with the patient ID goal requires that healthcare centers use at least two patient identifiers whenever taking blood samples and administering medications or blood products. A bar coded wristband can provide two forms of identification in one easy-to-access place by encoding the patient name and identification number. The Joint Commission recognized the value of this approach in an FAQ item on its Web site that explains the safety goal:

Chairperson's Message

I hope you all enjoyed February's meeting at Northeastern University with special guest speaker, James Alan Fox, PhD. This was a different style meeting than we usually have with a heavy emphasis on networking between students and our members. Judging from the number of students who requested student membership applications at the event, the meeting was a success. I would like to give special thanks to our vice chair, Dave Corbin, for all his work in coordinating this meeting. Dr. Fox was amazing. His insights, research and delivery kept people fully engaged and looking for more.

I'd also like to thank Craig McQuate and Bonnie Michelman who are spearheading the ASIS International "Mentorship Program." This program will be a valuable tool for both mentors and protégés and everyone should take advantage of this wonderful opportunity. If you would like to participate as

Treasurer's Report

January 2012

Previous Month Balance	$22,233.03
Income This Month	$2,440.42
Expenses This Month	$10,318.60
Current Balance	**$14,354.85**

Ordinary Income/Expense
Income
Advertising	$1,000.00
Expo 2011	$250.00
Interest	.42
Meeting Income	$1,110.00
Raffle Income	$80.00
Total Income	**$2,440.42**

Expense
Bank Charge	$233.83
Meeting	$5,5056.36
Newsletter	$940.00
Office Supplies	$320.31
Supplies	$92.78
Web Site	$3,675.32
Total Expenses	**$10,318.60**
Net Ordinary Income	$-7,878.18
Net Income	**$-7,878.18**

Account Balances
Primary Checking	$3,688.03
Internet Account	$652.10
Manning Fund	$2,423.58
Goodman Fund	$7,591.14
Total	**$14,354.85**

Kicking off their first meeting of 2012 as members of the ASIS Boston Executive Board were (from l) Secretary Ashley Ditta; Chairperson Jenn Goba; Vice Chair Dave Corbin; and Treasurer Jim Healey.

Chairperson's message, continued from page 1

either a mentor or protégé or perhaps even both, please contact Craig McQuate.

I'm pleased to announce that we have booked three nationally-acclaimed speakers for the ASIS Boston's 2012 Security Expo: Janine Driver, Body Language; Felix Nater, Workplace Violence; FBI Special Agent Onofrio Minafo, Weapons of Mass Destruction. The Expo will be held on April 12th at the Holiday Inn in Boxborough and we are especially pleased to announce an afternoon training workshop with Andy Obuchowski on cybercrime investigations for non-IT personnel. The day promises to be full of valuable information with state-of-the-art exhibits in our exhibit hall. Visit our website at www.asis-boston.org today to learn more about sponsorships and vendor registration or to register to attend.

We soon will be calling for nominations for our annual Public Safety Hero Award and for the Ewers award.

Our next meeting is March 15, 2012 at the Montvale Plaza, Stoneham, MA. This will be a dinner meeting and our guest speaker will be Dan M. O'Neill of TSG Solutions. (Details are on page 4). Dan's topic will be, "Securing a Green Building." I hope to see you there.

Best,

Jennifer Goba

Jennifer Goba, CPP
Chairperson, ASIS Boston

Interview with Bob Adkisson, CPP, PCI, PSP, CHPA

ASIS Boston member Bob Adkisson, CPP, PCI, PSP, CHPA, wears many hats in his role as Security and Safety Director at Beth Israel Deaconess Medical Center – Milton. In this interview with *The Security Beacon*, he describes his widely varied responsibilities and the value of CPP certification in his job.

Security Beacon: Describe a typical day.

Adkisson: My primary responsibility here is the safety of patients, visitors and staff. Because of my roles as Chairperson of the hospital's Safety and Environment of Care Committees, I spend a lot of time involved with Hazmat, slips, infection control, quality, environmental, fire safety, and other "non-security" subjects. Lastly, I am also involved with any emergency management and disaster teams. Here at Milton we've had floods, fires, and Hazmat incidents in just the past year. None of this happens in a vacuum. All decisions in the healthcare setting involve a substantial amount of collaboration with a wide variety of functions.

Security Beacon: What new trends do you see on the horizon?

Adkisson: Even more convergence of the physical, electronic and network security worlds. IT and physical security will be more and more intertwined. It's up to us as security directors to be knowledgeable about all of the aspects of these systems, to understand what our integrators need to be successful. It's hard to keep up, but with the right help, today's security director doesn't need to know how to fix the watch, but he/she just needs to be able to tell time.

Due to this trend, Bob is a big advocate of networking with other organizations and is happy to see the ASIS Boston Chapter holding joint meetings with such groups as IAHSS. On the national level, he is also pleased to note that ASIS International is again co-locating this year's **58th Annual Seminar and Exhibits** with (ISC)2 in Philadelphia.

"No one can do it alone," he comments.

Security Beacon: Do you have a mission statement?

Adkisson: Yes, our officers' mission is to get people where they need to go without adverse consequences. In the hospital environment, this encompasses a great variety of interesting processes.

Security Beacon: What changes have you seen?

Adkisson: I am proud that while the town of Milton Police Department saw an increase in 2010 calls, calls from Milton Hospital have gone down significantly. We have done this by working with the police to implement new processes, increasing staff safety awareness, and obtaining de-escalation training, To prevent workplace violence, I use CPA and QBS "Safety Care" training.

De-escalation training brings heightened employee confidence which is the key to fewer injuries and greater staff effectiveness. Safety Care is very effective because it is both cost-effective and sustainable over time.

Security Beacon: How has CPP Certification helped you?

Adkisson: Short answer is it brings credibility. It helps both in obtaining jobs and in on-the-job decisions. On the job, you get more buy-in because clinical and administrative leaders are far more predisposed to accept or consider a recommendation if it is based upon an accepted, evidence-based body of knowledge. ASIS guidelines are a great place to start in terms of discussing new security equipment, processes or investigative recommendations.

March

1 - 2

Certified Fraud Examiner
Money Laundering: Tracing Illicit Funds, Baltimore, MD

5

Certified Fraud Examiner
Fraud Related Compliance
Louisville, KY

6 - 7

Certified Fraud Examiner
Healthcare Fraud
Louisville, KY

12 - 15

ASIS Assets Protection Course: Principles of Security (APC I)
Chicago, IL

14

Webinar: Five Common Mistakes Interviewers Make/Five Successful Strategies

15

FREE Webinar: The Dozen Hats of Leadership

Joint ASIS Boston/IAHSS Meeting
Montvale Plaza
Speaker: Daniel M. O'Neill, Senior VP, TSG Solutions

19

Certified Fraud Examiner
Data Analytics
New York, NY

20 - 21

Certified Fraud Examiner
Investigating on the Internet
New York, NY

25 - 27

Certified Fraud Examiner
Annual European Fraud Conference, London, UK

Save the Date

Thursday, April 12, 2012

Annual ASIS Boston 2012 Security Expo

Holiday Inn
242 Adams Place
Boxborough, MA 01719

Register online today at
www.asis-boston.org

April

3

FREE Webinar: Cyber Security: Defining the Threat

3 - 6

IAHSS
9th Annual Joint Conference
North Carolina Chapter of the International Association for Healthcare Safety & Security and Southeastern Safety & Security Healthcare Council
North Myrtle Beach, SC

15 - 17

11th European Security Conference & Exhibition
London, England

16 -17

Enhanced Violence Assessment and Management
San Francisco, CA

16 - 19

Certified Fraud Examiner
CFE Exam Review
Las Vegas, NV

18

Webinar: Ten Year Since 9/11: 1,389 Years of Islam… What Has Changed in a Decade?

18 - 19

Active Shooter
San Francisco, CA

26 - 27

Certified Fraud Examiner
Financial Statement Fraud
Columbia, SC

27 - 28

CPP Review & PSP Review
New York, NY

30 - May 3

Certified Fraud Examiner
Principles of Fraud Examination
Austin, TX

May

5

IHSSF Foundation 2nd Annual Golf Tournament
Las Vegas, NV

6 - 9

IAHSS 44th Annual General Membership Meeting & Seminar
Las Vegas, NV

7 - 10

Crisis Management: Introduction to the Response Plan and Advanced Topics
Chicago, IL

ASIS Assets Protection Course: Practical Applications (APC II)
St. Pete Beach, FL

7 -12

Resilience Management Lead Auditor Certification
Denmark

16

ASIS Boston Breakfast Meeting

Webinar: Lessons Learned: Trends in Extreme Violence in the Workplace

17-18

PSP & CPP Review
Westminster, CO

21 - 24

Managing Your Physical Security Program
Baltimore, MD

June

ASIS Boston Public Safety Luncheon

September

20

ASIS Boston Dinner Meeting

October

17

ASIS Boston Luncheon Meeting
UMass Club

November

8

ASIS Boston Dinner Meeting & Awards Ceremony

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Test your Knowledge CPP® Review Questions

By Mark H. Beaudry, CPP
IBM Corporate Security
978-399-5438 T/L 333-5438
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1) Through well-conceived, well-executed security training programs, personnel can be better prepared to prevent incidents from happening, respond properly to incidents that do happen, and contribute to recovery efforts more effectively. Without proper training:

A. Personnel will be equally effective

B. Law enforcement agencies, fire departments, and other organizations will have to be responsible for incident response.

C. Personnel are more likely to accidentally contribute to security risks.

D. Management will depend more on technology.

2) No security project will be successful without:

A. Upper management support

B. Project management software

C. Unspent resources

D. At least one change order

Improving Patient Safety, Continued from page 1

"The two identifiers may be in the same location, such as a wristband…. Acceptable identifiers may be the individual's name, an assigned identification number, telephone number, or other person-specific identifier. Electronic identification technology coding, such as bar coding or RFID, that includes two or more person-specific identifiers (not room number) will comply with this requirement." Once wristbands contain bar codes to provide basic patient identification, medical IT staff can add numerous other identification, tracking, and data collection applications to take advantage of bar code data entry.

Wristband Best Practices—What They Are, Why You Need Them

After a medical center chooses the bar code wristband, software application, scanners, and other supporting infrastructure, it is time to put best practices in place. Be sure to do this prior to the actual deployment and wristband design to ensure the right processes fall into daily use. Otherwise, the medical center cannot realize the full benefits that properly designed bar code wristbands can deliver.

Numerous studies have shown that between 2 percent and 6 percent of patients are not properly identified by their wristbands. A College of American Pathologists (CAP) study of 217 institutions uncovered 45,197 patient identification errors. Missing wristbands accounted for 71.6 percent of the errors, but erroneous information and illegible text also plague healthcare professionals who rely on wristbands to deliver care accurately.

To ensure patient safety, the wristband must stay on the patient and remain readable for the duration of the hospital stay. It also must uniquely identify the patient in a HIPAA-compliant manner. The process for designing, formatting, and producing bar code wristbands is not much different from traditional wristbands. The following sections define proven best practices so healthcare centers can create a general-purpose wristband program for 90 percent of their patient needs. Adhering to proven best practices lays the foundation for numerous quality and efficiency improvements. After implementing the general program, medical centers can start evaluating their individual needs for specific areas.

Conclusion

Deploying bar coded patient wristbands is simply not enough. To gain the most value, medical centers must ensure that wristbands contain the right information, meet industry mandates, and provide staff with an efficient solution. The reason that nurses and clinicians do workarounds is because the bar code is unreadable, or they cannot scan the wristband without disturbing the patient. Following the best practices discussed above helps eliminate workarounds by providing a repeatable, readable, usable format for general-purpose patient use. Now, medical centers can realize improved efficiency, better patient safety, and higher quality at the point of care.

Adapted from a Zebra Technologies White Paper

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MA Legislative Updates

Massachusetts Port Security Bill

The state is looking at adding a Special Commission for the Licensing of Docking Pilots, whose purpose shall be the development of regulations for the licensure and oversight of individuals engaged in the docking of vessels in the Commonwealth. The commission shall be established within the Executive Office of Public Safety and Security, and shall be chaired by the Secretary of Public Safety and Security. The Coast Guard will establish criteria for certification and licensing.

Learn more at
www.malegisltature.gov

Police Fire Safety Equipment Fund HO2481

There shall be established and set up on the books of the Commonwealth a separate fund to be known as the **Police Fire Safety Equipment Fund**, the purpose of which shall be to make an annual disbursement to state and local law enforcement for active or passive fire suppression kits for state and municipal police cruisers to aid in the prevention of fires resulting from rear end collisions. The state treasurer shall be the custodian of the fund.

Learn more at
www.malegislature.gov

Pending Federal Legislation

Blair Holt's Firearm Licensing and Record of Sale Act of 2009

Amends the Brady Handgun Violence Prevention Act to prohibit a person from possessing a firearm unless that person has been issued a firearm license under this Act or a state system certified under this Act and such license has not been invalidated or revoked. Prescribes license application, issuance, and renewal requirements.

Prohibits transferring or receiving a qualifying firearm unless the recipient presents a valid firearms license, the license is verified, and the dealer records a tracking authorization number. Prescribes firearms transfer reporting and record keeping requirements. Directs the Attorney General to establish and maintain a federal record of sale system.

Prescribes criminal penalties for violations of firearms provisions covered by this Act.

Directs the Attorney General to: (1) establish and maintain a firearm injury information clearinghouse; (2) conduct continuing studies and investigations of firearm-related deaths and injuries; and (3) collect and maintain current production and sales figures of each licensed manufacturer.

Authorizes the Attorney General to certify state firearm licensing or record of sale systems.

Learn more at www.gpo.gov

H.R. 3273: Port Security Efficiency Act

Introduced Fall 2011

To amend title 46, United States Code, to authorize the Secretary of Homeland Security or of any other department in which the Coast Guard is operating to enter into agreements with foreign governments or international organizations for the performance of port security assessments. This bill is based on fighting piracy.

Learn more at www.gpo.gov

Answers to Questions

1) Through well-conceived, well-executed security training programs, personnel can be better prepared to prevent incidents from happening, respond properly to incidents that do happen, and contribute to recovery efforts more effectively. Without proper training:

C. Personnel are more likely to accidentally contribute to security risks.

2) No security project will be successful without:

A. Upper management support.

3) Projects have four stages. What are they?

A. Feasibility, development, execution, and closeout.

4) What type of intrusion detection system would be installed to detect an intruder climbing a fence?

C. Fence mounted sensor.